

Workforce Development Educational Programme

Greater Peterborough - Wednesday 21 March 2018

GP

Introduction to the Cambridgeshire and Peterborough Training Hubs

Led by the Training Hub

Safeguarding

Led by Dr James Burden, NHS England Safeguarding Lead

Setting up your GP practice to succeed in safeguarding

Led by Dr James Burden, NHS England Safeguarding Lead

Local context and update

Led by Carol Davies, Designated Nurse - Safeguarding adults

Time: 1.30pm to 4.30pm

Venue: Wilberforce Room, Kingsgate Conference Centre, PE1 4YT

Allocation: 2 GPs per practice

GP Nurse

Introduction to the Cambridgeshire and Peterborough Training Hubs

Led by the Training Hub

An Introduction to -

- **Brief interventions in public health topics**
- **Referral to local services**
- **Best practice guides**

Led by Claire Adele Mead, Public Health England

Group Consultations: Reflections from Greater Manchester pilot

Led by Louise Brady, Manchester CCG

Time: 1.30pm to 4.30pm

Venue: Wesley Room, Kingsgate Conference Centre, PE1 4YT

Allocation: 2 GP Nurses per practice

Practice Manager

Maximise your Reimbursements for Personally Administered Items

- **Explain the end-to-end Prescription Service (PPA) reimbursement process**
- **Identify the main problem areas within a typical practice**
- **De-mystify what PAIs can be claimed and how much income should be received**
- **Present a methodology for a more systematic approach**
- **Provide tools and tips that enable immediate improvement to be made**

Led by Tracy Hole, Ash Lane Consulting

Time: 1.30pm to 4.30pm

Venue: Whitefield Room, Kingsgate Conference Centre, PE1 4YT

Allocation: x30 places available, first come first serve

Receptionists

Bronze Level Care Navigation

- **Role of care navigation**
- **Duty of care**
- **Communications needs**
- **Questioning styles**
- **Inclusion and exclusion criteria**
- **Record keeping**
- **Patient experience**
- **Next step tools**

Led by First4Health Consultancy Services

Time (AM): 9am to 12.30pm

Time (PM): 1pm to 4.30pm

Venue: Forli Room, Italian Community Centre, PE2 8DL

Allocation: 1 receptionist per practice

For ALL bookings please email: CAPCCG.PrimaryCare@nhs.net