



**Cambridgeshire and
Peterborough
Clinical Commissioning Group**

*Lockton House
Clarendon Road
Cambridge
CB2 8FH*

Tel: 01223 725400

www.cambridgeshireandpeterboroughccg.nhs.uk

28th March 2019

Dear Colleague,

New Wheelchair Service Provider for Cambridgeshire and Peterborough CCG

From 1 April 2019 there's a new provider for the Wheelchair Service for Cambridgeshire and Peterborough CCG's area. After putting this contract out for tender and following their successful bid, AJM Healthcare are the new provider of this integrated service.

The telephone number for the new service is **0808 169 9633**. Please use this number for all enquires including out-of-hours emergency repairs. Their core opening hours are: 8:00am to 6:00pm, Monday to Friday.

The emergency repair service will operate 365 days 24 hour inclusive of bank holidays. When you phone for an emergency repair, your message will be sent to the duty Field Service Engineer who will call you back within one hour.

AJM's full contact details are:

Phone 0808 169 9633

Fax: 0808699630

Email: ajm.healthcare@nhs.net

Address: Units 5 & 6 Kingfisher Court. Hinchingsbrooke Business Park,
Cambridgeshire, PE29 6AA

Permission has been sought from existing patients for their clinical records relating to their wheelchair to transfer across to AJM Healthcare to ensure:

- Continuity of care.
- AJM are able to provide a one stop shop which includes the approved repairer element.
- AJM can contact service users when a review is due, and if there are known problems with any wheelchairs (e.g. patient safety alerts).

This means Provide will no longer be the provider for the Wheelchair Service for Cambridgeshire and Peterborough CCG. This also means that the approved repairer service run by DTC on behalf of Provide will no longer be involved in providing wheelchairs or seating to users of the Cambridgeshire and Peterborough Service.

Yours sincerely

Delyth Yates
Head of Contracting - Community
Cambridgeshire and Peterborough CCG