



Worldwide Biopharmaceutical Businesses

26th May 2020

Dear Healthcare Professional,

Improved Supply : Genotropin® (Somatropin, rbe)

- Pfizer would like to update you on the temporary interruption in the supply of some Genotropin® products <https://www.medicines.org.uk/emc/search?q=genotropin>
- Following the completion of the manufacturing investigation, we are now in a 'recovery phase', increasing manufacturing capacity to fulfil back orders and build stock levels. The investigation did not indicate impact to the quality, safety or efficacy of the finished product currently available on the market.
- Pfizer recognizes the importance of this medicine and the challenges the shortage posed to clinicians and patients. We appreciate your partnership to ensure appropriate contingency plans were implemented to facilitate patient care.

Genotropin® Supply Overview

| Dose/Device | Status | Comment |
|------------------------|--------------|-----------------------------|
| 12mg Refill Cartridge | In Stock | |
| 5.3mg Refill Cartridge | Out of Stock | • Resupply end June 2020 |
| 12mg GoQuick | In Stock | |
| 5.3mg GoQuick | In Stock | |
| 0.2mg MiniQuick | Low Stock | • Resupply July-August 2020 |
| 0.4mg MiniQuick | Out of Stock | • Resupply July-August 2020 |
| 0.6mg MiniQuick | In Stock | |
| 0.8mg MiniQuick | Low Stock | • Resupply July-August 2020 |
| 1.0mg MiniQuick | In Stock | |
| 1.2mg MiniQuick | In Stock | |
| 1.4mg MiniQuick | Out of Stock | • Resupply July-August 2020 |
| 1.6mg MiniQuick | Out of Stock | • Resupply July-August 2020 |
| 1.8mg MiniQuick | Out of Stock | • Resupply July-August 2020 |
| 2.0mg MiniQuick | Out of Stock | Resupply July-August 2020 |

Pfizer are working hard to bring forward the manufacture and shipping of all MiniQuick strengths.

Product doses with limited availability are still available to order via your Alliance Account. Should your Pharmacy experience difficulties in ordering, please advise them to contact Pfizer Customer Contact Centre on 0845 6088866.

How Pfizer can communicate updates to you

Pfizer will inform you by letter once full supply is restored.

If you would like a phone call to inform you once supply is fully restored or have any further questions, please do not hesitate to contact me on the details below.

Call for Reporting

Please report all suspected Adverse Drug Reactions / Events.

Reporting forms and information can be found at www.mhra.gov.uk/yellowcard or search for MHRA Yellow Card in the Google Play or Apple App Store. Adverse events should also be reported to Pfizer Medical Information on 01304 616161.

When reporting please provide as much information as possible, including information about medical history, any concomitant medication, onset, treatment dates, and product brand name.

Yours faithfully,



James Steed
UK Core Portfolio Lead, Rare Diseases Business Unit
James.steed@pfizer.com or mobile 07990 530 004