

Care navigation in general practice



Gold level (Champion)



Why care navigation

- Increased demand on General Practice
- Shortage of GPs
- Need to upskill workforce
- Patients with complex health problems
- Need to prevent ill health
- Use of GP appointments for non-medical needs
- Need for joined up working multi-disciplinary team
- New roles in General Practice
- General Practice Forward View



What is care navigation gold level (champion)



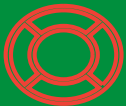
Support

Support bronze and/or silver level 'care navigator' roles.
Support 'care navigation' service development and delivery



Subject matter expert

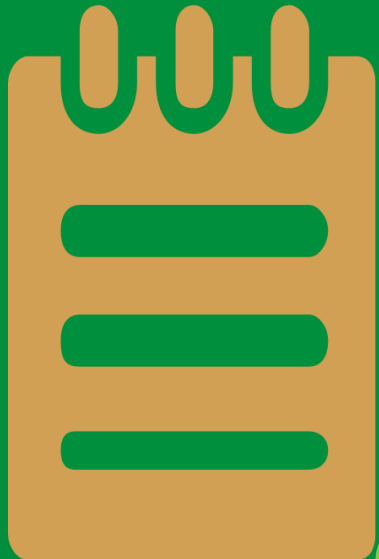
Be a subject matter expert for the 'care navigation' service. A willingness to find out more and share best practices



Champion

Act as a champion & raise awareness of care navigation

Care navigation course-gold level(champion)



Who this course is for

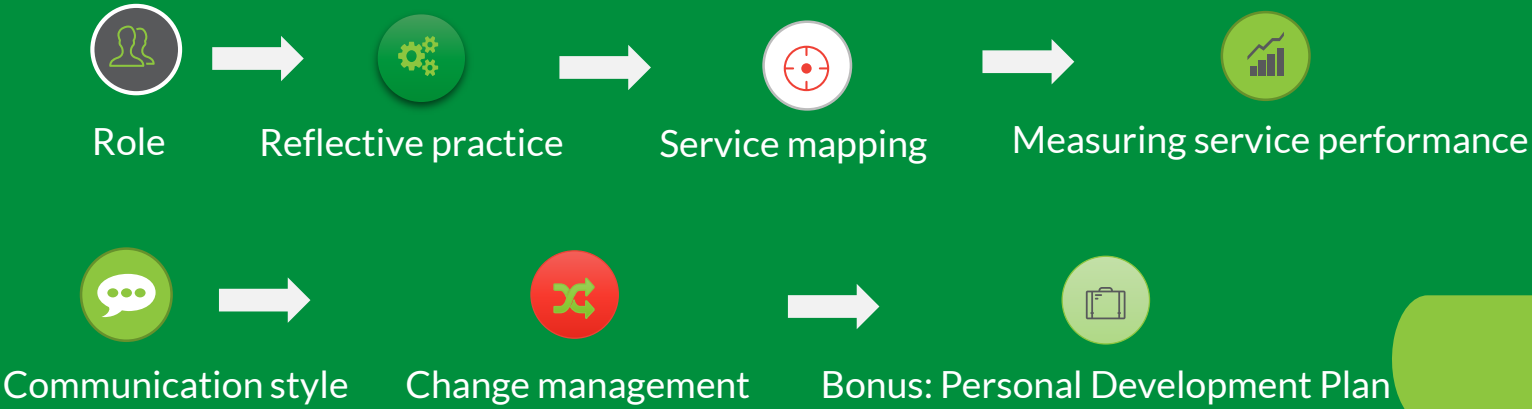
This course is for bronze level and/or silver level care navigators who are interested in acting as a champion for care navigation within their organisation and have the support of their line manager to perform this role, who want to increase their knowledge, be effective and confident in the role.

Course Aims

To increase understanding, knowledge and confidence in the role

To empower learners with tools and proven effective ways of working to reduce risk and increase success in the role

What is covered




Learner feedback

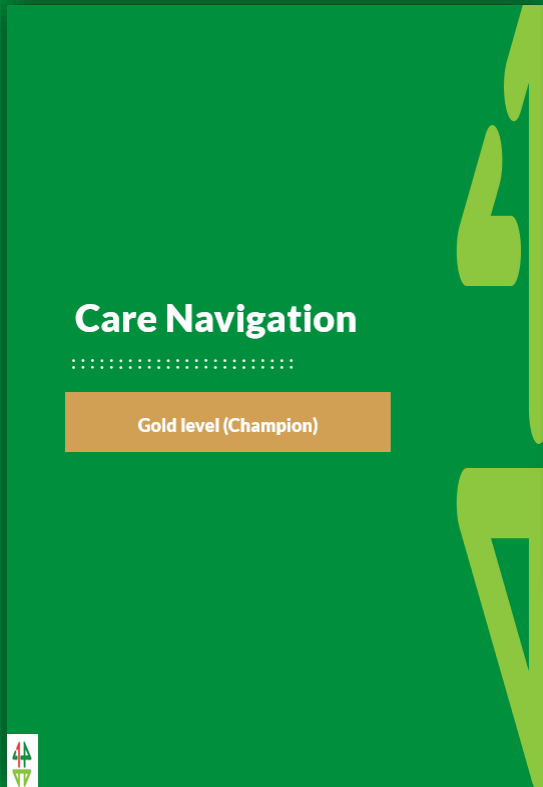


Gold level

 *Concise. All information relevant and clearly delivered. Informative.
Easy to follow and inspiring. Thank you.*

 *My favourite training. Good explanation on how to
implement. Lots of new information to take away.
Learnt new things.*

Excerpts: Course Materials



Course handbook



Certificate



Magnetic badges



Gold level lanyard

