

Primary Medical Care Policy and Guidance Manual (PGM) (V4) – May 2022

1 May 2022 Version 4

Summary of Changes

The PGM was first published as ‘the Policy Book’ in January 2016 to support local commissioners to effectively commission and contract manage primary medical care providers, recognising this was a new area of commissioning for CCGs under delegation.

A commitment was made to review and refresh the PGM periodically to ensure it remained fit for purpose and reflected the latest legislation and national direction. The PGM was refreshed in November 2017, April 2019 and February 2021.

This refresh includes information to help Commissioners on the availability of routine services which may have been paused in response to the Covid pandemic, including managing pre-existing conditions and meeting urgent demand.

The main changes within this refresh are summarised below:

Executive Summary

- Acknowledges the imminent delegation of some of NHS England and NHS Improvement direct commissioning functions to Integrated Care Boards (ICBs)
- Information on the new *NHS Provider Selection Regime*

Part A: Excellent Commissioning and Partnership Working

- The *Introduction* chapter, minor amendment, reflecting the need to refresh the e learning modules for commissioners to align with the requirements of the new Health and Social Care Bill - **Chapter 1 (1.1.4)**
- No other significant changes

Part B: General Contract Management

- The *Contracts Described* chapter has been updated to highlight the role of the commissioner in maintaining PCN membership, including the latest PCN Requirements and Entitlements – **Chapter 1 (1.2.6)**
- *The Assurance Framework - Contract Review* chapter has been updated with minor amendments, reiterating CCGs/ICBs obligation in adherence to policy and guidance issued by NHS England and updated data on a range of GP Contracts types – **Chapter 2 (2.3.3) and (2.5.8)**
- A new subchapter, *Registering Civil servant and their dependant, and the dependants of members of the Armed Forces, returning from overseas postings* has been added to the *GP Patient Registration the Standard Operating Principles for Primary Medical Care* chapter. This is in line with the change in the regulations in October 2021 – **Chapter 4 (4.15)**
- New chapter, *Managing [non-violent] inappropriate and unacceptable patient behaviours, including protecting against discrimination, harassment or victimisation*, has been added to protect GP practice staff and other patients from violent unacceptable behaviours **Chapter 6**
- No other significant changes.

Part D: General

- New chapter *Provision of Occupational Health Services – services funded by the practice* – **Chapter 4**
- No other significant changes.