

Safety

Controlled Drugs

Raising Concerns

Your practice should cultivate an atmosphere conducive to reporting incidents and near misses to ensure the safe use and management of controlled drugs (CDs), patient safety and maintain a safe working environment.

Clinical incidents or significant events include:

- any incident where a patient is harmed or nearly harmed and includes “near misses”, when things almost go wrong;
- deviation from the SOP* or unsafe/illegal practice;
- incomplete records;
- stock that is unaccounted for.

In the event of an incident, concern or query involving CDs - legal, clinical, practical, contractual or ethical; contact **Medicines Management Team (MMT)** who will support you to make changes and guide you through the reporting process. This may include discussion with the relevant professional body, or other inspectors. **If this still does not resolve the issue satisfactorily, the CDAO and police Controlled Drug Liaison Officer(s) (CDLO) should be informed. The CDLO should be contacted immediately if you suspect theft. The CDAO should also be informed of the outcome of any internal investigations undertaken within your practice.**

Contact: Clare Moody, Specialist Pharmacy Technician

Clare.moody@nhs.net 01480 387 114

*SOPs should cover all activity relating to CDs including clinical monitoring.

Thefts from Vehicles

MMT have been made aware of thefts from cars belonging to health care professionals.

CDs, prescription pads and medical equipment have been stolen.

Please ensure your possessions are secure. Do not leave them in an unattended vehicle. **If this can not be avoided, ensure they are out of sight.**

Training Resource

The Faculty of Pain Medicine of the Royal College of Anaesthetists has a new resource to support the safe and rational use of opioid medicines by prescribers and patients.

<http://www.fpm.ac.uk/faculty-of-pain-medicine/opioids-aware>.

Police Controlled Drug Liaison Officers

Mr Gavin Guy	Cambridge City, Cambridge East, Cambridge South	07802 451130
DC Harvey Nutton	Huntingdonshire, Fenland, Peterborough	07736 084567

Drug.Experts@cambs.pnn.police.uk

NHS England CD Accountable Officer (CDAO)

england.ea-cdao@nhs.net



Think
Medicines!

Safety

Who else should I contact if I have concerns?

- For any queries concerning fraud, or suspected fraud, please contact Lisa George our local counter fraud specialist:
Email: lisa.george@tiaa.co.uk LCFS Mobile: 07825 827024
Head Office: 020 3313 2828
- To raise a patient alert regarding drug seeking behaviour lost scripts, etc. contact Serco: asppcspatientalerts@nhs.net.

CD Requisition form FP10CDF - mandatory requirement for obtaining CDs

Since 30 November 2015 it is a mandatory requirement to use FP10CDF forms for ordering controlled drugs from community pharmacies AND wholesalers.

[The Misuse of Drugs \(Amendment\) \(No. 2\) \(England, Wales and Scotland\) Regulations 2015](#)

New FP10CDF forms and guidance notes are available at <http://www.nhsbsa.nhs.uk/PrescriptionServices/1120.aspx>.

Buff/orange A4 forms are **no longer valid** and should be returned to Primary Care Support England PCSE.enquiries@nhs.net for safe disposal.

Please note that a community pharmacy may only supply **WHOLE** packs on receipt of a completed requisition form.

The [CQC have established four sub-groups of the Controlled Drugs National Group](#) to focus on the key areas of thefts and frauds (vigilance), patient safety, policy and operational issues and prescription monitoring. These four groups comprise membership from key regulators and agencies, pharmacists and controlled drug accountable officers (CDAOs). They will produce quarterly newsletters to report on their findings and signpost guidance. Guidance on safe prescribing of methadone, transdermal patches, oxycodone and syringe drives can also be found on the CQC website.

[Vigilance sub group newsletter](#)

[Patient Safety sub group newsletter](#)

Where can I find general information on management of CDs?

CCG CD Factsheets:

<http://members.cambridgeshireandpeterboroughccg.nhs.uk/primary-care/Medicines-Management/ccg-prescribing-matters.htm>.

CQC website:

<http://www.cqc.org.uk/content/nigels-surgery-28-management-controlled-drugs>.

